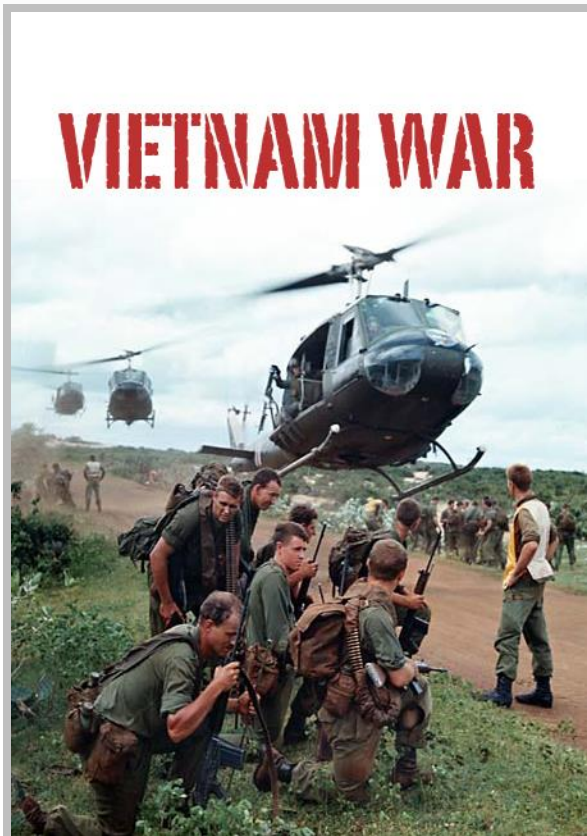


AAR

(After Action Review)

AFTER ACTION REVIEW (AAR)



- Originated by US Army during Vietnam War
- Used by each Platoon to review how they acted and performed during an engagement with the “enemy”. It was used immediately after the “Action”
- Adapted across the whole US Defense System by collecting and summarizing AARs from units across the battle field
- Declared as one of critical system that enable victories
- Now a integral component of all Organization with KM
- Not similar with “Post Mortem” activities
- Could be conducted as “Individual” or “Team”

AFTER ACTION REVIEW (AAR)

METHODOLOGY

- To be done ASAP. When the incident is fresh in mind
- Involved all directly involved
- Often facilitated by the Leader/ Secretary
- Ask 5 key questions.....
 1. What was supposed to happen?
 2. What did actually happened?
 3. Why “what happened” happened?
 4. What can we learn from this “incident”? (*outcome/process*)
 5. How can we make the next “incident” better?
- Record and store all findings for reference
- Circulate for knowledge sharing



To Change My/Our Action.....

I/We must learn to....

- Do More of
- Do Less
- Stop Doing
- Start Doing

AFTER ACTION REVIEW (AAR)

BASED ON THE “LEARNING”, WHAT SHOULD WE . . .

A. DO MORE OF..

B. DO LESS OF..

C. START DOING..

D. STOP DOING..

Learning happens when

DOUBLE LOOP LEARNING

