

SYSTEM DESCRIPTION

Purpose

To implement the KM System by training, coaching & enabling the KM Project Team to design, develop, install & manage the LO Blueprint, KM Strategy, LO KPIs, K-Engineering and other supporting action plans.

Process

A 1 years strategic program that will transform the “Knowledge Management System” by identifying installing the 5 KM sub-systems through a structured training, coaching & transfer of technology methodology.

Sub System	KM Strategy	KM System	KM Process	Knowledge Engineering
Sub-system Contents	<ol style="list-style-type: none"> 1. Km Organization Structure 2. Km Policy & Practices 3. Km Strategic Plans and Projects 4. Km Implementation Team 5. Km Network 	<ol style="list-style-type: none"> 1. Database 2. COP 3. AAR 4. Knowledge Maps 5. Expert Systems 6. KM Mgmt. Software 	<ol style="list-style-type: none"> 1. Task Completion Documentation 2. Knowledge SWOT's 3. Process Knowledge Checklist 4. Benchmarking 	<ol style="list-style-type: none"> 1. Generic Templates 2. Translation Control 3. Experience Tapping Kit 4. Intellectual Property Education

Sub System	KM Culture
Sub-system Contents	<ol style="list-style-type: none"> 1. Watter Cooler Charts 2. Knowledge Blogs 3. KM Savvy Efforts 4. Demystifying Perception Visits 5. KM-COP 6. Knowledge Fair

